

## POSITION DESCRIPTION

<b>Position Title:</b>	Food Services Assistants
<b>Business Unit/Department:</b>	Food Services
<b>Division:</b>	Health Support Services
<b>Award/Agreement:</b>	Health and Allied Services, Managers and Administrative Workers (Victorian Public Sector) (Single Interest Employers)
<b>Classification:</b>	IN13 / IN14 (after 3 months)
<b>Reports To:</b>	Food Services Coordinator / Food Services Supervisor
<b>Direct Reports:</b>	N/A
<b>Date Prepared/Updated:</b>	30 May 2022

### Position Purpose

The Food Service Assistant (FSA) is responsible for duties involved in the provision of meals and beverages to patients whilst maintaining a responsible standard of cleanliness in the food service areas. Rostered hours of duties between 06.30 to 20.00, weekends and public holidays.

### Business Unit Overview

The provision of food suitable for patients is not just a function, it is a treatment. Food Services at Western Health aim to be a leader in the provision of appetising & appealing food in a way that provides a positive contribution to patient outcomes. To assist in the efficient running of the kitchen operation and work within food and labour budgets adhering to Western Health food safety plan and patient satisfaction survey.

### Key Responsibilities

- Ensure equipment and technology is used in accordance with manufacturer's specifications and established procedures and report faulty or broken equipment in need of repair
- Delivery and return of all trolleys, food items and utensils from kitchen, wards and other areas as directed
- Ensure safe food handling and cook chill guidelines are adhered to
- Ensure all food service areas of operation, including fixtures, fittings and equipment, are maintained in a clean and hygienic state in accordance with departmental guidelines and procedures.
- Ensure a commitment to quality improvement and perform quality assurance activities and reports on a daily basis as directed
- Stripping of all meal trays and separation of components ready for washing
- Undertake all duties involved in the provision of meals and beverages to patients in accordance with Occupation Health & Safety guidelines and Western Health procedures.

In addition to the key responsibilities specific to your role, you are required to deliver on the [Key Organisational Accountabilities](#) which are aligned with the Western Health strategic aims.

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Key Working Relationships
<p><b>Internal:</b></p> <ul style="list-style-type: none"> <li>• Food Services Supervisors</li> <li>• Food Services Coordinator</li> <li>• Food Services Manager</li> <li>• Diet Monitors</li> <li>• Patients</li> <li>• Nurse Unit Managers</li> <li>• Ward Healthcare team</li> </ul> <p><b>External:</b></p> <ul style="list-style-type: none"> <li>• Patients and Families</li> <li>• Visitors</li> </ul>
Selection Criteria
<ul style="list-style-type: none"> <li>• Current Food Hygiene Certificate (Health &amp; Community Services Food Handlers Certificate)</li> <li>• Service orientated</li> <li>• Able to read and write English</li> <li>• Attention to method and application to detail</li> <li>• Ability to work in a team whilst being self- directed</li> <li>• Diligence</li> <li>• Neat personal presentation and hygiene</li> <li>• Positive proactive attitude</li> <li>• Ability to work under pressure</li> </ul>
Additional Requirements
<p>All employees are required to:</p> <ul style="list-style-type: none"> <li>• Obtain a police / criminal history check prior to employment</li> <li>• Obtain a working with children check prior to employment (if requested)</li> <li>• Obtain an Immunisation Health Clearance prior to employment</li> <li>• Report to management any criminal charges or convictions you receive during the course of your employment</li> <li>• Comply with relevant Western Health clinical and administrative policies and guidelines.</li> <li>• Comply with and accept responsibility for ensuring the implementation of health and safety policies and procedures</li> <li>• Fully co-operate with Western Health in any action it considers necessary to maintain a working environment, which is safe, and without risk to health</li> <li>• Protect confidential information from unauthorised disclosure and not use, disclose or copy confidential information except for the purpose of and to the extent necessary to perform your employment duties at Western Health</li> <li>• Be aware of and comply with relevant legislation: Public Administration Act 2004, Victorian Charter of Human Rights and Responsibilities Act 2006, Work Health and Safety Act 2011, the Work Health and Safety Regulations 2011 (and 2012), the Victorian Occupational Health and Safety Act 2004, Fair Work Act 2009 (as amended), the Privacy Act 1988 and responsibilities under s141 Health Services Act with regard to the sharing of health information</li> <li>• Be aware of and comply with the Code of Conduct for Victorian Public Sector Employees and other Western Health employment guidelines</li> </ul>

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## General Information

- Redeployment to other services or sites within Western Health may be required
- Employment terms and conditions are provided according to relevant award/agreement
- Western Health is an equal opportunity employer and is committed to providing for its employees a work environment which is free of harassment or discrimination. The organisation promotes diversity and awareness in the workplace
- This position description is intended to describe the general nature and level of work that is to be performed by the person appointed to the role. It is not intended to be an exhaustive list of all responsibilities, duties and skills required. Western Health reserves the right to modify position descriptions as required. Employees will be consulted when this occurs
- Western Health is a smoke free environment

*I confirm I have read the Position Description, understand its content and agree to work in accordance with the requirements of the position.*

Employee's Name: [Click here to enter the Employee's name.](#)

Employee's Signature:

Date: [Click here to enter a date.](#)

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