

POSITION DESCRIPTION

Position Title:	Clinical Nurse Educator
Business Unit/Department:	Organisational Education & Learning
Division:	People, Culture & Communications
Award/Agreement:	Nurses & Midwives (Victorian Public Sector) Single Interest Employer Agreement
Classification:	RN35 Educator (Major)
Reports To:	Aligned Grade 5 Education Coordinator
Direct Reports:	N/A
Date Prepared/Updated:	16 July 2025

Position Purpose

The Clinical Nurse Educator (CNE) will collaborate with the Education team to provide clinical facilitation, education, supervision, consultation, and liaison services to nursing staff, ranging from undergraduate nursing students to senior nursing staff, as required. The CNE will work across campuses as required to support delivery of educational programs.

The CNE acts as a role model in establishing clinical standards and providing high-quality, evidence-based nursing education. They foster the development of collaborative professional relationships within the multidisciplinary healthcare team and cultivate a working environment that promotes professional growth and job satisfaction.

As a member of the Education team, the CNE is at the forefront of developing and delivering high-quality nursing education to nurses, promoting increased competence and capability. As a professional, the CNE is accountable for:

- Maintaining their own clinical knowledge, engaging in further education, and working within the limits of their specific scope of practice at all times, in accordance with the boundaries set by their experience and skills.
- Ensuring that they are registered to work as a Registered Nurse in Australia at all times whilst working as a nurse within Western Health.

Business Unit Overview

Western Health recognises the importance of career development for its staff. Education and Learning is a key provider of clinical support, professional development and continuing education for nurses, midwives, other health professionals and non-clinical staff. Education and Learning aims to provide an efficient and effective integrated education service that addresses the learning, education and training needs of Western Health staff from a perspective of life-long learning and professional development.

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Key Responsibilities



Support the development and learning of nurses:

- Lead, support, direct and motivate nursing staff in the provision of high-quality, evidence-based and culturally sensitive patient care
- Facilitate and perform nursing interventions within professional standards and boundaries as described by the relevant professional bodies and Western Health and ensure all nursing staff adhere to the same standards.
- Act as a positive role model, coach, mentor and clinical resource through the development, implementation and evaluation of teaching plans for nursing staff that meet their learning needs.
- Act appropriately to immediately manage any behaviours that do not meet policy and procedure, ensuring safe patient care.
- Maintain a highly visible profile within the relevant areas of the organisation and provide a clinical resource service to nursing staff in the health service.
- Enhance practice through the teaching of clinical reasoning, and by applying these skills to the identification, implementation and evaluation of patient problems and outcomes.
- Contribute to the education of nursing and other professionals through the exchange and sharing of information gained from participation in meetings, portfolio management, seminars and conferences via in-services, presentations, education forums and team meetings.
- Participate and contribute to the improvement of policies, procedures and protocols and identify potential issues in nursing practice and areas of improvement in clinical standards.
- Assist with the organisation and facilitation of Study Days and education sessions/in services offered to staff through the continuing education calendar as required, and the ability to work across the WH campuses.



Achieve performance excellence:

- Assist in the development of clinical skills of nursing staff by providing education, supervision, coaching and mentorship.
- Assist with the provision of feedback to staff on their performance, including performance management for graduate nurses and maintain records and documents relating to the performance and development of all staff.
- Liaise with Nurse Unit Managers to provide education for nursing staff identified as requiring management for poor performance.
- Demonstrate effective communication and interpersonal skills in every aspect of the education/learning process.
- Disseminate information to nursing staff through verbal and/or written communication regarding nursing and clinical practice, and report to the departmental manager on a regular basis.



Participate in the management of current education programs:

- Provide clinical support and consultation to participants on a regular basis.
- Assist with the facilitation of Study Days, including Orientation.
- Provide peer support, debriefing and career guidance for the participants.
- Provide opportunities for continuing education for participants.
- Provide ongoing feedback regarding clinical progress to participants and maintain open disclosure with relevant coordinators at all times.
- Liaise with Nurse Unit Managers to assist and guide program participants identified as requiring management for underperformance.
- Maintain records and documents relating to the performance and development of the
- Participants.
- Assist with the promotion of the education programs via Expo, Open Evenings and University visits as directed by the manager.
- Assist with the program recruitment process, including processing applications, facilitating and conducting interviews and reference checking, as directed by Manager, Centre for Education and Manager of the Nursing and Midwifery Workforce Unit.

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- Assist with the re-recruitment of program participants on completion of the course, as directed by the Manager, Centre for Education and Manager of the Nursing and Midwifery Workforce Unit.



Evidence based practice:

- Using evidence-based practice, participate in evaluation of the progress of individuals and groups towards expected outcomes and reformulation of care plans.
- Be familiar with local and organisational policies, procedures and guidelines
- Contribute to adverse event investigations, and undertake individual and team-based reflective practice
- Participate and contribute to improvement of policies, procedures and protocols and identify areas of improvement in nursing practice
- Participate in new initiatives to enhance consumer outcomes and experience, or staff employment outcomes and experience
- Act to ensure safety by managing clinical risk and intervene, as necessary, to achieve optimal outcomes for patients/consumers and teams
- Be aware of Western Health's Strategic Priorities, and ensure activities align with these priorities

In addition to the key responsibilities specific to your role, you are required to deliver on the [Key Organisational Accountabilities](#) which are aligned with the Western Health strategic aims.

Key Working Relationships

Internal:

- Director of Education and Learning
- Manager of Education and Learning – Nursing
- Directors of Nursing, Divisional Directors, Clinical Directors/Head of Units.
- Operation Managers
- Centre for Education team
- Quality Managers
- Professional leads other than Nursing
- Nurse Unit Managers
- Nursing staff
- Early Graduate Program participants
- Undergraduate Nursing students
- Post Graduate Nursing participants

External:

- Patients and their significant others
- Community service providers
- Education Providers
- Community of Western Health

Selection Criteria

Essential:

- Registration as a Registered Nurse in Australia
- Successful completion of a Bachelor of Nursing qualification or equivalent, which leads to registration as a Registered Nurse in Australia
- Minimum of five years post registration experience working as Registered Nurse
- Holds a postgraduate qualification in nursing
- Knowledge of current clinical issues & challenges in relevant specialist area
- Possess recent acute clinical skills with advanced clinical knowledge.
- Demonstrate excellent communication skills, both written and verbal.
- Demonstrate the ability to work autonomously in the role
- Possess highly developed interpersonal skills, including conflict resolution strategies.

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- Demonstrate an ability to work collaboratively as part of a multidisciplinary, nursing and education team.
- Possess knowledge of relevant legislation, policies, the national safety and quality health care standards and human resource procedures.
- Be innovative, resourceful and adaptable to change.
- Have recent experience in nursing education and delivery of training.
- Proficient in the use and possesses the ability to troubleshoot ICT systems.
- Prior experience working as a Clinical Support Nurse

Desirable:

- Completing or working towards a master's qualification with an educational focus
- Experience in a clinical leadership role

Additional Requirements

All employees are required to:

- Obtain a police/criminal history check prior to employment
- Obtain a working with children check prior to employment (if requested)
- Obtain an Immunisation Health Clearance prior to employment
- Report to management any criminal charges or convictions you receive during the course of your employment.
- Comply with relevant Western Health clinical and administrative policies and guidelines.
- Comply with and accept responsibility for ensuring the implementation of health and safety policies and procedures
- Fully co-operate with Western Health in any action it considers necessary to maintain a working environment, which is safe, and without risk to health
- Protect confidential information from unauthorised disclosure and not use, disclose or copy confidential information except for the purpose of and to the extent necessary to perform your employment duties at Western Health
- Safeguard children and young people in our care, by ensuring that your interactions are positive and safe, and report any suspicions or concerns of abuse by any person internal or external to Western Health
- Be aware of and comply with relevant legislation: Public Administration Act 2004, Victorian Charter of Human Rights and Responsibilities Act 2006, the Victorian Occupational Health and Safety Act 2004, the Victorian Occupational Health and Safety Regulations 2017 (OHS Regulations 2017), Fair Work Act 2009 (as amended), the Privacy Act 1988 and responsibilities under s141 Health Services Act with regard to the sharing of health information, the Family Violence and Child Information Sharing Schemes, Part 5A and 6A Family Violence Protection Act 2008, Safe Patient Care Act 2015, Mental Health & Wellbeing Act 2023
- Be aware of and comply with the Code of Conduct for Victorian Public Sector Employees and other Western Health employment guidelines

General Information

- Redeployment to other services or sites within Western Health may be required
- Employment terms and conditions are provided according to relevant award/agreement
- Western Health is an equal opportunity employer and is committed to providing for its employees a work environment which is free of harassment or discrimination. The organisation promotes diversity and awareness in the workplace
- Western Health is committed to Gender Equity
- Western Health provides support to all personnel experiencing family and domestic violence
- This position description is intended to describe the general nature and level of work that is to be performed by the person appointed to the role. It is not intended to be an exhaustive list of all responsibilities, duties and skills required. Western Health reserves the right to modify position descriptions as required. Employees will be consulted when this occurs
- Western Health is a smoke free environment

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I confirm I have read the Position Description, understand its content and agree to work in accordance with the requirements of the position.

Employee's Name: _____

Employee's Signature: _____ Date: _____

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