

POSITION DESCRIPTION

Position Title:	Senior Clinician Physiotherapist- Rapid Allied Health
Business Unit/Department:	Operations
Division:	Western Health at Home
Award/Agreement:	Allied Health Professionals (Victorian Public Sector) (Single Interest Employers) Enterprise Agreement
Classification:	Grade 3 – Year 1 to Year 4 (VB7 to VC1)
Reports To:	Service Manager – Emergency Department Care Coordination, Rapid Allied Health and Psychology at Home; Physiotherapy Manager
Direct Reports:	Grade 1 Physiotherapists; Grade 2 Physiotherapists; Allied Health Assistants
Date Prepared/Updated:	12 November 2024

Position Purpose

The Senior Clinician Physiotherapist at Western Health at Home will provide expert physiotherapy care within the Rapid Allied Health (RAH) service, delivering high-quality patient care through home visits, clinic appointments, and Telehealth consultations. This leadership position involves overseeing and mentoring a team of physiotherapists, allied health assistants, and students, ensuring the development of skills and fostering a culture of continuous learning.

The Senior Clinician will play a key role in managing service demand, improving care delivery, and collaborating with multidisciplinary teams and community partners to ensure coordinated, patient-centered care. This position requires strong clinical expertise, leadership abilities, and a commitment to evidencebased practice and service improvement. The Senior Clinician will also contribute to service development and quality initiatives, ensuring excellence in patient outcomes.

The Senior Clinician will be expected to work at both the Footscray and Sunshine campuses and may be required to work at other Western Health campuses as required.

Business Unit Overview

The Division of Western Health at Home provides a comprehensive range of inpatient, clinic based and home-based services. Our multidisciplinary workforce of over 1,000 employees includes medical, nursing, pharmacy, allied health and administration staff. Western Health at Home services provide care from all Western Health campuses and within patient's homes, including residential aged care, supported accommodation and the custodial setting. The division is rapidly expanding to meet the needs of the community through the delivery of innovative, integrated and patient centred care.

Western Health at Home services support patients across the continuum of care with a primary objective to support patients to live more healthy days at home. Our breadth of services, clinics and units work collaboratively to reduce avoidable hospital presentations and support early and sustainable hospital

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discharges. Through multidisciplinary service delivery, integration with primary care, research and clinical trials our division supports the detection, management and secondary prevention of chronic disease.

The Division's medical specialties include Renal, Endocrinology and Diabetes, Geriatric Medicine and the General Practice (GP) Integration Unit. Western Health at Home provides a range of acute and subacute services that deliver hospital level care within the comfort of a patient's home. These services include Hospital in the Home, Rehab@Home, GEM@Home, Community Based Transition Care Program and Dialysis@Home, which deliver healthcare that would otherwise be provided within an inpatient setting.

Western Health at Home's breadth of community-based care and specialty assessment clinics provide comprehensive care to support the management of chronic disease. The division has chronic dialysis units located at all Western Health main campuses and acute units at Sunshine and Footscray Hospital. Western Health at Home manages a primary healthcare service within Dame Phyllis Frost Centre, a maximum-security women's prison located in Melbourne's West.

Key Responsibilities

Safe and Effective Patient Care

- Maintain accurate communication of appropriate patient information within the RAH Team including the patient management system/s.
- Perform accurate and thorough risk screening for early identification of patients who require RAH Team input
- Consult and collaborate with staff, patients' families and community services
- Develop and monitor appropriate care plans to facilitate safe discharges.
- Make timely referrals of patients with ongoing needs to appropriate services.
- Provide discipline specific clinical assessment and interventions for clients as part of the RAH (Rapid Allied Health service)
- Hold accountability for own actions and seek guidance and support from appropriate colleagues or management when limited by own skills and experience.
- Receive supervision from Grade 4/Team Leader, guided by individual work plan/learning goals.
- Demonstrate an understanding of quality improvement and accreditation processes.

People and Culture

- Actively promote AH through the development of cohesive networks and provision of high quality care.
- Actively participate in regular supervision, demonstrating ongoing development of clinical skills and reflective practice as identified in supervision plan
- Attend and participate appropriately at team meetings.

Community and Partnerships

- Demonstrate a high level of understanding of community resources and systems.
- Participate in and contribute to relevant case conferences, team meetings, client/family feedback meetings.

Research and Learning

- Act as a key resource within teams, relating to areas of expertise.
- Maintain clinical professional development as outlined in the Allied Health and Care Coordination Workforce Clinical Portfolio.
- Undertake a teaching role as necessary.

Self Sufficiency and Sustainability

- Complete documentation and data collection within program guidelines.
- Maintain appropriate levels of patient contacts and caseload to optimise service delivery for Community Services.
- Ensure all VINAH data errors are responded to within 5 working days.
- Assist in the development of future care coordination workforce through supervision of students and rotating grade one AH staff as required.

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In addition to the key responsibilities specific to your role, you are required to deliver on the [Key Organisational Accountabilities](#) which are aligned with the Western Health strategic aims.

Key Working Relationships

Internal:

- Service Manager – Emergency Department Care Coordination, Rapid Allied Health and Psychology at Home teams
- Inpatient, Emergency and Community Care Coordination Team members
- Nursing and Medical at Home Team
- Operations Managers Western Health at Home Division
- Other staff members within the Division
- Team Leader CAU
- Director Western Health at Home Division
- Medical, Nursing and Allied Health staff at Western Health
- Pre-admission Clinic and Day Procedure Unit staff
- Nurse Unit Managers
- Allied Health Managers
- Access Managers
- SNAP staff

External:

- Patients, carers, and significant others
- Community service providers
- General Practitioners
- Ambulance Victoria
- Local Hotel providers
- External key client contacts such as: Community Case Managers, etc.

Selection Criteria

Essential:

- Tertiary qualification and eligible for registration with AHPRA or equivalent
- Minimum of 5 years clinical experience in public healthcare
- Relevant acute, subacute and community related experience
- Extensive experience with assessment, discharge planning, case conference and care planning for people with complex needs
- Highly developed and demonstrated clinical assessment skills.
- Demonstrated skills in Microsoft office software and patient management systems
- Quality improvement/research/evaluation experience and/or qualifications
- Demonstrated understanding of the Australian Health Service, primary health care and referral pathways for target client group/s
- Highly developed interpersonal skills and communication skills
- Positive work ethic, flexible and adaptable
- Demonstrated ability to work in multi-disciplinary teams
- Hold a current Victorian driver's license

Desirable:

- Post graduate qualification in relevant area.
- Involvement in quality improvement/research/evaluation experience and / or qualifications and a commitment to continuing professional development

Additional Requirements

All employees are required to:

- Obtain a police/criminal history check prior to employment
- Obtain a working with children check prior to employment (if requested)

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- Obtain an Immunisation Health Clearance prior to employment
- Report to management any criminal charges or convictions you receive during the course of your employment
- Comply with relevant Western Health clinical and administrative policies and guidelines.
- Comply with and accept responsibility for ensuring the implementation of health and safety policies and procedures
- Fully co-operate with Western Health in any action it considers necessary to maintain a working environment, which is safe, and without risk to health
- Protect confidential information from unauthorised disclosure and not use, disclose or copy confidential information except for the purpose of and to the extent necessary to perform your employment duties at Western Health
- Safeguard children and young people in our care, by ensuring that your interactions are positive and safe, and report any suspicions or concerns of abuse by any person internal or external to Western Health
- Be aware of and comply with relevant legislation: Public Administration Act 2004, Victorian Charter of Human Rights and Responsibilities Act 2006, the Victorian Occupational Health and Safety Act 2004, the Victorian Occupational Health and Safety Regulations 2017 (OHS Regulations 2017), Fair Work Act 2009 (as amended), the Privacy Act 1988 and responsibilities under s141 Health Services Act with regard to the sharing of health information, the Family Violence and Child Information Sharing Schemes, Part 5A and 6A Family Violence Protection Act 2008, Safe Patient Care Act 2015, Mental Health & Wellbeing Act 2023
- Be aware of and comply with the Code of Conduct for Victorian Public Sector Employees and other Western Health employment guidelines

General Information

- Redeployment to other services or sites within Western Health may be required
- Employment terms and conditions are provided according to relevant award/agreement
- Western Health is an equal opportunity employer and is committed to providing for its employees a work environment which is free of harassment or discrimination. The organisation promotes diversity and awareness in the workplace
- Western Health is committed to Gender Equity
- Western Health provides support to all personnel experiencing family and domestic violence
- This position description is intended to describe the general nature and level of work that is to be performed by the person appointed to the role. It is not intended to be an exhaustive list of all responsibilities, duties and skills required. Western Health reserves the right to modify position descriptions as required. Employees will be consulted when this occurs
- Western Health is a smoke free environment

I confirm I have read the Position Description, understand its content and agree to work in accordance with the requirements of the position.

Employee's Name: _____

Employee's Signature: _____ Date: _____

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